Overview

- Who I am, what I do.
- Journey.
- lessons learned.
- Scorchsoft today.
- Plans for the future.
- A framework to take away (CENTS).



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Andrew Ward – Personal Profile

- Founder and Managing Director of Scorchsoft.
- Founder and **CTO of MODL app.**

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- 2016 Winner of the Greater Birmingham Chambers of
 Commerce 'Future Faces'' award for entrepreneurship.
- 2016 Winner of the Silicon Canal "Most influential male in technology" award.
- 2016 Birmingham Young Professional of the Year Award –
 Technology category finalist.





Scorchsoft – What we do

Scorchsoft helps small and medium sized organisations to successfully deliver innovative, technically complex projects using the latest web and mobile app development technologies



Clients ...business with over 100 clients including:



May 2010

• Final year of university, registered Scorchsoft.

Lessons

- Ltd. Registration process.
- Accountant.
- o Terms and conditions.
- Initial branding.



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October 2010

- \circ First trickle of customers.
- Ambitions not quite marrying up with reality.

Lessons

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- Money is important.
- It takes time for a money strategy to yield.



Can't remember when he last felt this physically and mentally exhausted.

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Q1 - Q3 - 2011

- Essentially a freelancer (selling my time) 0
- Earning modest money now. Ο
- Getting some successes. Ο
- Lots of networking (BNI) Ο

Lessons

- Challenge of doing vs. running. Ο
- How to allocate time. \bigcirc
- Judging risk: in financial terms. Ο
- Managing living vs. raising working capital. Ο



Andrew Ward August 2011 - Twitter - 👗 🔻

Replacing your paper based process with an online web based system could save your organisation thousands of admin hours every year.

BNI Edgbaston with 12 August 2011 - © Andrew Ward	Andrew Ward.	0
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November 2011

- Offices.
- First employee.
- New processes

Lessons

• Remove barriers in advance of decision.

- Need to take measured risks.
- $\circ~$ Be careful where you invest time.



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2012

- Growing the business in terms of
 staff + revenue.
- o Business loan.

Lessons learned

- Writing bank-ready business plan.
- Challenge of **doing vs. running.**



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2013 - 2015

- Grew to team of 5.
- Employed sales person.
- \circ Still steady growth.
- Larger projects, maturing process.

Lessons learned

- Constantly review and record performance.
- Clarifying vision what do you really want?

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2016 (first half)

• A year of personal projects & new ventures

(e.g. MODL – discuss later).

• Capital and resource to try other things.

Lessons learned

- It's not all about growing team size.
- Focus on profitability.
- Slow lane vs. Fast lane businesses (CENTS).
- Keeping focus on what's important.



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Scorchsoft today

- Continued focus on larger projects (400 hrs + ongoing support).
- Housekeeping.

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- More mature project management processes (new PM head).
- Myself back into the sales role (getting more results).
- Constantly reviewing and learning new technologies (riding tech wave)



Andrew today

- \circ Personal development and rewards.
- Growing a business to be investment ready.

Lessons learned

- Importance of developing personal brand.
- Importance of partnerships.



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Do you run, or are you thinking about running your own business?

If so, what is it?



CENTS – Define your business

Control	
Entry	
Need	
Time	
Scalability	

Credit: The Millionaire Fastlane Author: MJ DeMarco



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Control



Control

- Do you own it?
- Can someone else pull the rug from your feet?
- Can you change supplier?
- How about enter a new market?

- Ebay seller v.s. Apple
- Your product v.s. someone elses



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Entry

- What makes it hard for others to compete.
- Are there barriers to entry?
- Required investment?
- Data.
- Patents / trademarks / legal.
- Unique brand.

"It won't work because..." – solutions



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Need



Need

- Solved a market problem?
- What value have you created?
- Unique selling points / Value proposition.
- Have you created desire?

• Make/provide it **because others want it**, not just because it is what you like/are good at.



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Time



Time

- Is the business tied to your time?
- E.g. Lawyer vs.. Law firm.
- Selling someone else's product vs.. someone selling yours.
- Delegate and grow by delegating.

• Your time vs. your money



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Scalability

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Scalability

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- Given the perfect set of circumstances how fast could it grow?
- E.g. Speed to go from 1 customer to 1,000,000

• Think about barriers to rapid growth. Is there a ceiling?



Scorchsoft - CENTS

- May not be able to tick all immediately.
- Service = cash flow. But tied to time.
- Have a plan to tick more over time.

Control	
Entry	\bigcirc
Need	
Time	$\bigcirc \checkmark$
Scalability	\bigcirc

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Types of business system

Distribution

(E.g. Franchises, television marketing, ecommerce)

• Rental

(E.g. Housing, parking, patent, licences)

• Computer

(E.g. Internet/software)

• Content

(E.g. Books, blogs, magazines)

Human-resource

(E.g. Selling time as a service, law, etc)



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Back onto MODL app – The MODL Team



Aimee, Andrew, Jodie, Ben

Andrew

Runs a web/app development business.

Aimee

Photographer for film and TV.

• Jodie

Founder and MD of a social media agency.

• Ben

Experienced professional model.

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MODL App

- Platform for bookers to find and place work with pro-models.
- Models sign up for an account.
- Bookers list jobs and find ideal match.
- Payment is seamless and happens in-app.
- Bookers pay 75% less compared with typical agency fee's.
- Models get paid on time and at fair rates.



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MODL App - CENTS

Control: We own the platform + the website entirely.

Entry: Hard (+cost) to build database of quality models.

App build cost, cost to bring to market properly.

✓ **Need:** Sluggish market in need of a shake-up. Agents cost lots.

Time: As much as possible done in app. Automated.

✓ **Scalable:** Potential to go from nothing to global.

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Web & mobile apps. They make CENTS

Apps in general can be central to achieving **CENTS**

- **C:** You own it, you built it, you can change it.
- **E:** Time to build is a barrier, as is the data / IPR.
- **N:** Content, service, app, solution.
- **T:** A website sits on a computer. Computers don't sleep.
- **S:** Automated systems scale better than human ones.

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scorchsoft.com/eguides



Questions?

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